

EDI Frequently Asked Questions (FAQs)

What Item Information is contained in the Purchase Orders?

We do not send the vendors item/model number on DC 850/POs. We do send UPC or EAN or GTIN, Case UPC, and CVS Item Number. For more information, please refer to our 850-document specification guide.

Can we get the 850/Purchase Order or any other documents as a PDF?

No, documents are sent via EDI.

How can I cancel or amend a PO?

Please contact the Planner regarding this.

Do you accept the 855 as a Purchase Order Acknowledgement?

No, please send us a 997 as an acknowledgement for all documents, including the Purchase Order.

How do I get access to the 852/846 Reports?

Please contact Circana/CMG about this. You must be subscribed to the CVS CMG program with Circana to receive the reports.

Can we be set up for the 820 Remittance Advice?

If your method of payment is check, we can set you up immediately.

If your method of payment is ACH, you need to retrieve remit information from your bank, or go to the AP vendor portal and download it from there.

What are my EDI Required Documents?

If you are a DC/Warehouse Vendor, your required documents are: 810, 812, 824, 830, 850, 856, 860, 864 & 997.

If you are a DSD(Direct Store Delivery Vendor), your required documents are: 810, 812, 824, 864 & 997

If you are an Import Vendor, your required documents are: 824, 830, 850, 860, 864 & 997.

Invoices don't appear in the AP Portal; can you confirm if you received them?

Suppliers need to check to ensure FAs/997s were received and have "A" for accepted.

Also, did you receive any 824 Rejection notices – if NO then invoices should be in AP. Please contact them.

I received 824 rejection notices; what does the error message mean?

Please refer to the 810-Critical errors on our website, www.cvssuppliers.com.